

Appendix B – Details of Consultation

Description of the Business Planning Process

1. At the Companies' AGM's in July 2018, the companies' boards met the Shareholder Group to discuss high level business plan strategies, and since September, the companies have been devising their business plans for 2019/2020.
2. The business plans contained in the appendix have been through an iterative process of design which have included:
 - a. Discussion and challenge at subsidiary board level by Independent Non-Executive Directors
 - b. Discussion and challenge at an informal Shareholder officer workshop.
 - c. Discussion and challenge by statutory officers as well as discussion and review by the Shareholder Group.
 - d. Overview and Scrutiny Management Board (OSM) were briefed at a meeting of 27th November 2018, in exempt session, with the Shareholders representative in attendance.

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3. A sub-set of Shareholder group advisors, including the Interim Shareholder Liaison Director, Shareholder Client Manager, Waste Client Manager and Finance Business Partner have met with BWC to conduct an in depth workshop.
4. The Cabinet member for Waste has been consulted on 15th November 2018 and the Waste Client team have been party to the creation of the business plan and consulted with throughout this process. Having reviewed the Waste Business Plan, the waste client have the following comments:
 - The Business Plan and its delivery are in line with all statutory, strategic and contractual requirements of Bristol City Council and its delivery in part or full, has no detrimental impacts onto these requirements.
 - As well as the service, administrative and commercial aims and aspirations contained within the Plan, BWC also seek to achieve some of Bristol City Council's strategic and policy aims and objectives with particular regard to 'healthy, safe and sustainable communities and places' as detailed within the Health and Wellbeing Strategy. Included in the strategy are the low-carbon objectives of the Global City Strategy, the sustainable improvements in the management of wastes set out in the Waste and Resource Management Strategy and the key commitments detailed with the Environmental Policy namely;
 - Continually improving our performance, meeting our compliance obligations, preventing pollution and protecting the environment.
 - Managing risks and reducing our direct environmental impacts in energy, travel, waste, water, food, biodiversity and land use.
 - Using our resources efficiently and working with our suppliers to reduce the impact of the goods and services we buy.

- Particularly welcomed is the ongoing commitment from BWC to build upon the improved relationships it has with all internal and external stakeholders for the mutual benefit to the residents, businesses and visitors of Bristol.
5. In addition on the 12th November, the Managing Director of BWC met with the newly formed 'Waste Client Management group' which is made up of managerial representatives from the Parks, Clean Streets, Highways, Housing, Customer Services and Waste teams among others to discuss the business plan. The group was supportive of the business plan and recognised opportunities to align BCC objectives with items within the business plan.
 6. As part of the consultation on this Cabinet report the business plan was presented to the Overview and Scrutiny Management Board, the group was supportive of the business plan, commenting on a number of the developments within the company, including the replacement of the fleet, and the continued emphasis on re-use which should be highlighted more clearly within the plan.